

REP020 Quarterly statistics on availability and performance of dedicated interfaces

A

1 Do you wish to make a nil return?

No

2 Daily statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface Name/Id		Availability statistics		Performance statistics			
Interface type		Payment services user interface		Dedicated interface			
Has exemption been granted for dedicated interface?		Response (milliseconds)		AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
Day	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0		1129	465	0	0.12
2	100	0		1127	484	0	0.18
3	100	0		1102	472	0	0.1
4	100	0		1132	439	0	0.94
5	100	0		1085	454	0	0.14
6	98.4	1.6		1131	467	0	0.15
7	96.04	3.96		1122	489	0	0.1
8	100	0		1103	451	0	0.08
9	100	0		1104	439	0	0.08
10	100	0		1082	450	0	0.06
11	100	0		1375	428	0	3.58
12	100	0		1107	445	0	0.09
13	100	0		1097	455	0	0.11
14	100	0		1893	846	0	0.09
15	100	0		1077	441	0	1.73
16	100	0		1082	436	0	0.11
17	100	0		1096	492	0	0.12
18	100	0		1099	406	0	0.09
19	100	0		1004	417	0	0.05
20	100	0		1005	403	0	0.04
21	100	0		1003	422	0	0.06
22	95.83	4.17		1012	403	0	0.04
23	100	0		1009	455	0	0.04
24	100	0		1003	439	0	0.07
25	100	0		976	439	0	0.09
26	100	0		1013	453	0	0.07
27	98.96	1.04		1014	471	0	0.03
28	100	0		1004	452	0	0.01
29	100	0		985	412	0	0.02
30	100	0		1005	445	0	0.01
31	100	0		976	423	0	0.01
32	100	0		981	425	0	0.04
33	100	0		984	421	0	0.01
34	100	0		1005	442	0	0.02
35	100	0		976	436	0	2.81
36	100	0		1000	447	0	0.02
37	100	0		1002	461	0	0.03
38	100	0		995	452	0	0.08
39	100	0		1194	453	0	1.56
40	100	0		1007	434	0	0.05
41	100	0		1034	474	0	0.08
42	100	0		1014	481	0	0.05
43	100	0		1106	604	0	0.1
44	100	0		1006	462	0	0.04
45	100	0		990	421	0	0.05
46	100	0		1009	419	0	0.1
47	100	0		1129	667	0	0.44
48	100	0		1004	424	0	0.12
49	100	0		983	409	0	0.07
50	100	0		985	435	0	0.06
51	100	0		1005	452	0	0.08
52	100	0		971	428	0	0.05
53	100	0		947	419	0	0.06
54	100	0		999	418	0	0.13
55	100	0		988	415	0	0.08
56	100	0		1028	430	0	0.17
57	100	0		1049	446	0	0.34
58	100	0		1031	457	0	0.06
59	100	0		1009	428	0	0.09
60	100	0		1176	489	0	0.19
61	100	0		1015	403	0	0.05
62	100	0		1035	496	0	0.03
63	100	0		1023	456	0	0.04
64	100	0		1020	444	0	0.04
65	100	0		1021	445	0	0.03
66	100	0		1296	465	0	0.06
67	100	0		1006	436	0	0.06
68	100	0		1036	441	0	0.1
69	100	0		3903	4022	0	0.03
70	100	0		986	436	0	0.4
71	100	0		984	414	0	0.07
72	100	0		1255	812	0	0.04
73	100	0		1104	407	0	1.38

74	100	0		1005	435	0	0.28
75	100	0		1120	509	0	0.11
76	100	0		1012	394	0	0.07
77	100	0		1001	402	0	0.08
78	100	0		1002	411	0	0.05
79	97.36	2.64		1059	414	0	0.19
80	100	0		980	430	0	0.06
81	100	0		1042	396	0	0.12
82	100	0		1001	419	0	0.05
83	100	0		993	380	0	0.05
84	100	0		1033	395	0	0.04
85	97.92	2.08		996	405	0	0.05
86	87.5	12.5		1022	415	0	0.07
87	100	0		1345	748	0	0.07
88	100	0		982	413	0	0.06
89	100	0		1017	408	0	0.05
90	100	0		1662	444	0	0.18
91	100	0		1057	407	0	0.05
92	100	0		1043	436	0	0.02

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Interface Name/Id		Tesco Bank Online Banking					
Day	Availability statistics		Payment services user interface	Performance statistics			
	Uptime (%)	Downtime (%)		Dedicated interface			
			Response (milliseconds)	PISP response (milliseconds)	AISP response (milliseconds)	CBP/II response (milliseconds)	Error response rate (%)
	D	E					
1	100	0	893				
2	100	0	919				
3	100	0	828				
4	100	0	817				
5	100	0	863				
6	98.4	1.6	865				
7	96.04	3.96	884				
8	100	0	874				
9	87.64	12.36	878				
10	78.61	21.39	843				
11	79.51	20.49	845				
12	100	0	893				
13	100	0	858				
14	100	0	834				
15	91.81	8.19	857				
16	87.71	12.29	874				
17	100	0	864				
18	100	0	767				
19	99.38	0.62	787				
20	95.14	4.86	778				
21	100	0	775				
22	95.83	4.17	799				
23	100	0	809				
24	100	0	779				
25	100	0	777				
26	100	0	809				
27	100	0	813				
28	100	0	810				
29	100	0	805				
30	100	0	823				
31	100	0	786				
32	100	0	794				
33	100	0	809				
34	100	0	807				
35	100	0	794				
36	100	0	795				
37	100	0	788				
38	100	0	757				
39	79.17	20.83	777				
40	100	0	820				
41	100	0	812				
42	100	0	779				
43	100	0	782				
44	100	0	794				
45	100	0	766				
46	100	0	780				
47	100	0	914				
48	100	0	843				
49	100	0	845				
50	100	0	828				
51	100	0	791				
52	100	0	761				
53	100	0	771				
54	100	0	790				
55	100	0	766				
56	100	0	773				
57	98.4	1.6	772				
58	88.1	11.9	775				
59	100	0	759				
60	100	0	802				
61	100	0	774				
62	100	0	783				
63	100	0	784				
64	100	0	767				
65	100	0	767				
66	100	0	751				
67	100	0	756				
68	100	0	784				
69	100	0	788				
70	100	0	776				
71	100	0	770				
72	100	0	780				
73	94.1	5.9	792				
74	100	0	781				
75	100	0	855				

76	98.06	1.94	775				
77	97.78	2.22	780				
78	100	0	796				
79	97.36	2.64	803				
80	100	0	785				
81	100	0	817				
82	100	0	891				
83	100	0	844				
84	100	0	868				
85	94.31	5.69	857				
86	90.14	9.86	861				
87	100	0	853				
88	100	0	853				
89	100	0	888				
90	100	0	883				
91	100	0	871				
92	100	0	898				

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Interface Name/Id		Availability statistics		Payment services user interface	Performance statistics			
Interface type		Dedicated interface						
Has exemption been granted for dedicated interface?								
Day	Uptime (%)	Downtime (%)	Response (milliseconds)	PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)	
	D	E	F	G	H	I	J	
1	100	0	1635					
2	100	0	1610					
3	100	0	1543					
4	100	0	1513					
5	100	0	1570					
6	98.47	1.53	1649					
7	94.86	5.14	1621					
8	100	0	1606					
9	100	0	1606					
10	100	0	1598					
11	100	0	1495					
12	100	0	1503					
13	100	0	1545					
14	100	0	1503					
15	100	0	1522					
16	100	0	1561					
17	100	0	1500					
18	100	0	1415					
19	100	0	1465					
20	100	0	1525					
21	100	0	1520					
22	95.83	4.17	1541					
23	100	0	1528					
24	100	0	1497					
25	100	0	1463					
26	100	0	1522					
27	100	0	1595					
28	100	0	1553					
29	100	0	1581					
30	100	0	1580					
31	100	0	1526					
32	100	0	1491					
33	100	0	1552					
34	100	0	1637					
35	100	0	1613					
36	100	0	1645					
37	100	0	1628					
38	100	0	1591					
39	100	0	1513					
40	100	0	1480					
41	97.08	2.92	1542					
42	95.49	4.51	1494					
43	91.11	8.89	1477					
44	100	0	1512					
45	100	0	1494					
46	100	0	1483					
47	100	0	1591					
48	100	0	1609					
49	100	0	1658					
50	100	0	1621					
51	100	0	1583					
52	100	0	1597					
53	100	0	1534					
54	100	0	1596					
55	100	0	1665					
56	100	0	1638					
57	98.47	1.53	1630					
58	87.99	12.01	1675					
59	100	0	1620					
60	100	0	1591					
61	100	0	1663					
62	100	0	1759					
63	100	0	1750					
64	100	0	1745					
65	100	0	1724					
66	100	0	1701					
67	100	0	1655					
68	100	0	1710					
69	100	0	1768					
70	98.47	1.53	1732					
71	97.36	2.64	1734					
72	100	0	1724					
73	100	0	1798					

74	100	0	1595				
75	100	0	1536				
76	100	0	1580				
77	100	0	1544				
78	100	0	1563				
79	96.88	3.12	1566				
80	100	0	1565				
81	100	0	1545				
82	100	0	1598				
83	100	0	1665				
84	100	0	1628				
85	98.82	1.18	1626				
86	90.07	9.93	1560				
87	100	0	1547				
88	100	0	1504				
89	100	0	1572				
90	100	0	1648				
91	100	0	1616				
92	100	0	1676				