

REP020 Quarterly statistics on availability and performance of dedicated interfaces

A

1 Do you wish to make a nil return?

No

2 Daily statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface Name/Id		Availability statistics		Performance statistics			
Interface type		Payment services user interface		Dedicated interface			
Has exemption been granted for dedicated interface?		Response (milliseconds)		AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
Day	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0		1247	559	0	0.15
2	100	0		1049	476	0	0.1
3	96.94	3.06		1221	881	0	0.86
4	100	0		1043	426	0	0.38
5	100	0		1026	473	0	0.09
6	100	0		1042	445	0	0.03
7	100	0		1006	410	0	0.02
8	100	0		1270	467	0	0.27
9	95.83	4.17		1330	463	0	2.53
10	100	0		1012	418	0	0.08
11	100	0		1022	468	0	0.02
12	100	0		1090	627	0	0.22
13	100	0		1004	457	0	0.09
14	100	0		1083	539	0	0.02
15	100	0		1060	403	0	0.18
16	100	0		1124	395	0	0.25
17	100	0		1082	520	0	0.12
18	100	0		1485	514	0	5.62
19	100	0		1104	504	0	0.11
20	100	0		1008	433	0	0.05
21	100	0		1103	434	0	0.08
22	100	0		1518	855	0	0.64
23	80.56	19.44		2476	606	0	9.88
24	100	0		1101	552	0	0.08
25	100	0		1318	611	0	0.17
26	100	0		1010	425	0	0.11
27	77.92	22.08		1652	1535	0	17.45
28	100	0		1036	430	0	0.04
29	79.03	20.97		1094	422	0	0.11
30	97.92	2.08		1649	618	0	2.78
31	100	0		1056	440	0	0.2
32	100	0		1194	446	0	0.2
33	100	0		1051	503	0	0.22
34	100	0		1069	386	0	0.28
35	100	0		1050	383	0	0.16
36	100	0		1555	664	0	0.65
37	100	0		1269	624	0	0.6
38	100	0		1059	377	0	0.17
39	100	0		1057	412	0	0.33
40	100	0		1039	388	0	0.15
41	100	0		1051	417	0	0.33
42	100	0		1029	374	0	0.22
43	100	0		1503	579	0	0.63
44	96.18	3.82		1492	642	0	2.33
45	100	0		1135	577	0	0.31
46	100	0		1039	404	0	0.22
47	100	0		1318	524	0	0.34
48	100	0		1014	405	0	0.17
49	100	0		1200	534	0	0.19
50	100	0		1676	1046	0	1.04
51	100	0		1963	1010	0	1.13
52	100	0		1017	414	0	0.14
53	100	0		1143	421	0	0.2
54	100	0		1094	473	0	0.24
55	100	0		1014	382	0	0.13
56	100	0		1090	491	0	0.13
57	100	0		2515	1085	0	1.59
58	100	0		1180	473	0	0.38
59	100	0		1072	456	0	0.25
60	100	0		1113	419	0	0.14
61	100	0		1165	575	0	0.19
62	100	0		1143	481	0	0.19
63	100	0		1087	449	0	0.17
64	100	0		1085	440	0	0.18
65	96.53	3.47		1141	293	0	1.88
66	100	0		1012	351	0	0.2
67	100	0		1015	398	0	0.12
68	100	0		988	399	0	0.09
69	100	0		1001	400	0	0.07
70	100	0		1019	469	0	0.08
71	100	0		1022	512	0	0.13
72	100	0		1008	465	0	0.12
73	100	0		1050	531	0	0.12

74	100	0		1097	492	0	0.14
75	100	0		1034	418	0	0.05
76	100	0		990	409	0	0.05
77	100	0		957	441	0	0.04
78	100	0		1041	450	0	0.14
79	100	0		977	408	0	0.08
80	100	0		1004	393	0	0.06
81	100	0		1053	410	0	0.07
82	100	0		1049	397	0	0.04
83	100	0		1004	428	0	0.17
84	100	0		988	431	0	0.04
85	100	0		954	403	0	0.07
86	100	0		933	357	0	0.08
87	100	0		935	397	0	0.05
88	100	0		950	406	0	0.03
89	100	0		955	419	0	0.08
90	100	0		970	407	0	0.17
91	100	0		954	415	0	0.08
92	100	0		938	405	0	0.07

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Interface Name/Id							
Tesco Bank Online Banking							
Day	Availability statistics		Payment services user interface	Performance statistics			
	Uptime (%)	Downtime (%)		PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0	856				
2	100	0	835				
3	96.94	3.06	977				
4	99.1	0.9	868				
5	99.86	0.14	859				
6	100	0	840				
7	100	0	833				
8	100	0	842				
9	95.83	4.17	821				
10	100	0	855				
11	100	0	837				
12	100	0	858				
13	100	0	829				
14	100	0	863				
15	100	0	895				
16	100	0	1057				
17	100	0	888				
18	91.67	8.33	1129				
19	100	0	826				
20	100	0	787				
21	100	0	865				
22	100	0	972				
23	80.56	19.44	876				
24	100	0	830				
25	100	0	834				
26	100	0	796				
27	77.92	22.08	848				
28	100	0	855				
29	79.03	20.97	826				
30	97.92	2.08	841				
31	100	0	854				
32	100	0	903				
33	100	0	826				
34	100	0	831				
35	100	0	820				
36	100	0	863				
37	100	0	820				
38	100	0	866				
39	100	0	861				
40	100	0	825				
41	100	0	840				
42	100	0	839				
43	100	0	867				
44	96.18	3.82	859				
45	100	0	879				
46	100	0	821				
47	100	0	810				
48	100	0	702				
49	100	0	805				
50	100	0	910				
51	100	0	897				
52	100	0	837				
53	100	0	836				
54	100	0	927				
55	100	0	939				
56	100	0	865				
57	100	0	841				
58	100	0	836				
59	100	0	882				
60	100	0	858				
61	100	0	879				
62	100	0	869				
63	100	0	830				
64	100	0	842				
65	96.53	3.47	843				
66	100	0	854				
67	100	0	850				
68	100	0	835				
69	100	0	826				
70	100	0	826				
71	100	0	835				
72	100	0	824				
73	100	0	878				
74	100	0	860				
75	100	0	822				

76	100	0	827				
77	100	0	806				
78	100	0	881				
79	100	0	824				
80	100	0	864				
81	100	0	857				
82	100	0	866				
83	100	0	856				
84	100	0	852				
85	100	0	813				
86	100	0	721				
87	100	0	800				
88	100	0	830				
89	100	0	835				
90	100	0	873				
91	100	0	843				
92	100	0	792				

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Interface Name/Id		Availability statistics		Payment services user interface	Performance statistics			
Day	Uptime (%)	Downtime (%)	Response (milliseconds)	PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)	
	D	E	F	G	H	I	J	
	Tesco Bank Mobile Banking							
	PSU Interface							
	Yes							
1	100	0	2983					
2	100	0	2043					
3	97.08	2.92	4394					
4	100	0	4262					
5	100	0	4006					
6	100	0	3750					
7	100	0	3913					
8	100	0	3229					
9	100	0	1854					
10	100	0	1786					
11	100	0	2036					
12	100	0	1844					
13	100	0	1800					
14	100	0	1786					
15	100	0	2268					
16	100	0	1926					
17	100	0	2519					
18	100	0	3071					
19	100	0	2316					
20	100	0	2352					
21	100	0	2520					
22	100	0	2414					
23	80.83	19.17	1855					
24	100	0	1977					
25	100	0	1846					
26	100	0	1862					
27	78.89	21.11	1886					
28	100	0	1835					
29	100	0	1883					
30	100	0	1888					
31	100	0	1854					
32	100	0	1952					
33	100	0	1892					
34	100	0	1896					
35	100	0	1879					
36	100	0	1935					
37	100	0	1955					
38	100	0	2027					
39	100	0	2086					
40	100	0	2101					
41	100	0	2109					
42	100	0	1957					
43	100	0	1969					
44	100	0	1840					
45	100	0	1674					
46	100	0	1763					
47	100	0	1760					
48	100	0	1760					
49	100	0	1709					
50	100	0	1719					
51	100	0	1704					
52	100	0	1750					
53	100	0	1858					
54	100	0	1842					
55	100	0	1881					
56	100	0	1841					
57	100	0	1901					
58	100	0	1873					
59	100	0	1953					
60	100	0	2011					
61	97.85	2.15	1954					
62	100	0	1954					
63	100	0	1963					
64	100	0	1979					
65	93.06	6.94	1861					
66	100	0	1905					
67	100	0	1960					
68	100	0	1903					
69	100	0	1899					
70	100	0	1892					
71	100	0	1915					
72	100	0	1810					
73	100	0	1711					

74	100	0	1791				
75	100	0	1755				
76	100	0	1722				
77	100	0	1603				
78	100	0	1752				
79	100	0	1715				
80	100	0	1812				
81	100	0	1846				
82	100	0	1869				
83	100	0	1898				
84	100	0	1858				
85	100	0	1854				
86	100	0	1769				
87	100	0	1821				
88	100	0	1932				
89	100	0	1971				
90	100	0	1983				
91	100	0	1919				
92	100	0	1925				